## SOUTH CENTRAL RAILWAY

No.B/MD.438/ESIC/AHB

Office of the C.M.S/BZA

Date: 04.01.2021

To M/s.Andhra Hospitals, Bhavanipuram Vijayawada

Sir,

Sub :- Empanelment of your hospital with Railway Hospital, Vijayawada – Work order contract for treatment of Railway beneficiaries – reg Ref :- This office memorandum No.B/MD.438/ESIC/AHB dated 31.7.2020

As your hospital is empanelled with the Railway hospital, Vijayawada, Sanction of the competent authority is granted for contract for treatment in favour of the Railway patients in specialties mentioned in the MOU/ Agreement at your hospital. The terms for the work order is from 23.6.2020 to 22.6.2022 (ie., for a period of two years) or until the said hospital is under the approval list of ESIC whichever is earlier.

You are authorized to do necessary treatment as mentioned in the MOU/ Agreement submitted by you vide your letter dated 09.10.2020 for the Railway beneficiaries. The guidelines of MOU and agreement should be strictly followed.

## The following guidelines are to be followed:

- 1. Memorandum of understanding entered into by Chief Medical Superintendent of South Central Railway, Railway Hospital, Vijayawada and M/s.Andhra Hospitals, Bhavanipuram Vijayawada.
- 2. The memorandum of understanding will be in vogue for two years i.e from 23.6.2020 to 22.6.2022 or until the said hospital is under empanelment of ESIC whichever is earlier.
- 3. Patient will be referred to M/s.Andhra Hospitals, Bhavanipuram Vijayawada, with referral signed by competent authority.
- 4. The referral letter will clearly indicate the category of accommodation as per the eligibility of the employee and M/s.Andhra Hospitals, Bhavanipuram Vijayawada, will give the same accommodation is to be provided to the patient in view of the medical condition, M/s.Andhra Hospital, Bhavanipuram Vijayawada, should refer back to Addl.Chief Medical Superintendent, South Central Railway, SDH/Rayanapadu for approval. If the Patient is in ICCU/post ICCU, the attendant has to vacate the allotted accommodation.

- 5. In the referral letter, Identification will be about IP Services, Diagnostic Procedure etc.and the M/s.Andhra Hospital, Bhavanipuram Vijayawada, should extend only those services., is recognized for treatment of Railway beneficiaries in the specialties of: Surgical Gastroenterology and Laparoscopy 2. Medical Gasteroenterology 3.Cardiology 4. Nephrology 5. Urology 6. Neurology 7. Anesthesiology 8. Critical Care and Medicine 9. Trauma &Orthopedics 10. Gynecology 11. Diabetology 12. Neonatology & Pediatric Surgery 13. Radiology and Dental & Orthopedic.
- 6. Consultation by Specialist for OPD will be charged Rs.128/-per day and professional interdepartmental services by specialist for in patients is 257/-.Only cross referrals to be charged, however initial consultations once at the time of admission are allowed. We here with confirming the consultations is valid for 15 days from date of consultation.
- 7. M/s.Andhra Hospitals, Bhavanipuram Vijayawada, will be following CGHS-2014 November, NABH Hyderabad Tariff for procedures with 05% discount. No extra discount or further enhancement on private room patient will be given other than Nil irrespective of their accommodation for which they are entitled. And the items not listed in CGHS-2014,NABH Hyderabad Tariff, will be charged as per M/s.Andhra Hospitals, Bhavanipuram Vijayawada Rates with a special discount of 25% for procedures, surgeries and investigations and free Ambulance service from SDH/RYP or RH/BZA is offered both ways and one way as per the requirement from RYP or RH/BZA, will direct those cases to M/s.Andhra Hospitals, Bhavanipuram Vijayawada.
- 8. M/s.Andhra Hospitals, Bhavanipuram Vijayawada will give medicines at a discount of 7.5 % for treatment of patient and the same will be included in the final bill of the patient, patients should not be asked to purchase the medicines. Any costly treatment including procedures, medicines, investigations needs prior approval of the Railway Administration.
- 9. Prior approval of competent authority(i.e ACMS/SDH/RYP/BZA) to be obtained in all cases where additional procedures/surgeries/Expensive medicines etc. are required as per CMD/SC/Lr.No 438/Policy Date:24/09/2013.
- 9.1 While instituting Costly Treatments or Medicines, the proposed treatment should be first discussed with CMS/BZA for approval before discussing with the patient or patient's attendants through e.mail > cms.bza@gmail.com and telephonic contact.
- 10. The tariff should be strictly followed without any alternations within the agreement period. No upward revision of rates will be allowed during the recognition period.
- 11. M/s.Andhra Hospitals, Bhavanipuram Vijayawada should charge the lowest package rates to railways to railways. A certificate to the effect has to be given on the bill that the hospital is not charging lower rate to other central & state Govt. Departments and other institutions.

- 12. Railway Administration have the full power to the recovery of excess amounts billed and paid to the hospital in the present or past from future bill.
- 13. A feedback from the railway beneficiaries at the time of discharge to be devised for submission along with the bill and also signature of the Patient/Employee/Attendant to be obtained on final bill.
- 14. Railway hospital, Vijayawada should agree to the fact that the decision of M/s.Andhra Hospitals, Bhavanipuram Vijayawada be final with respect to all matter of treatment which should be certified by Proprietor, before sending the bills to the Chief Medical Superintendent, Railway Hospital, South Central Railway, Vijayawada.
- 15. The referral letter is valid for 07 days and it should be indicated in the referral letter.
- 16. The bills must be sent to the chief medical superintendent, railway hospital, South Central Railway, Vijayawada through ACMS/SDH/RYP along with Xerox copy of authorization letter within one month period from the date of discharge of the patient and after submitting the bills acknowledgement may be received from CMS office, further, as per Railway board Policy letter No.2018H-1/1122,dated 19.07.19 no claim /bills of empanelled hospitals will be accepted by railway authority after a period of six months from the date of completion of treatment/date of discharge of railway beneficiaries.
- 17. Any Costly medicines given to the patients have to be mentioned in the discharge summary by the concerned doctor, the discharge summary should be sent in triplicate. Necessary pouches or invoice bills (Where ever pouches not available) Where ever applicable to be enclosed for the costly medicines which are costing Rs.1000/-(Rupees Thousand Only) or more than Rs.1000/-(Rupees One Thousand Only)
- 18. The bills that are charges beyond package period should be given separate justification. no breakup for package period will be provided which is specifically noted in the tariff.
- 19. If one or more procedure required from apart of surgery/procedure then the package charge would be admissible for major procedure/surgery/ and only 50% of the charges for second procedures/surgery will be charged.(not a billable charges)
- 20. Any Medicines used, which are not covered in the package period will be charged extra in the bill. Expenses on toiletries, diet, charges of the nurses, sanitary napkins, talcum powders, mouth fresheners, cosmetics, telephone bills extra etc, are not be included in the bill.
- 21. Medicines advised at the time of discharge will be provided at Railway hospital.
- 22. The employees should follow the protocol of the M/s.Andhra Hospitals, Bhavanipuram Vijayawada.
- 23. M/s.Andhra Hospitals, Bhavanipuram Vijayawada will provide free ambulance services round the clock.
- 24. MOU entered into can be terminated either party giving 30(Thirty) days, notice without assigning any reason for which Railways and M/s.Andhra Hospitals, Bhavanipuram Vijayawada, will have no claim for any compensation/damage whatsoever on this account form the Railway Hospitals, Vijayawada.

25. For over – billing the extra amount charges will be deducted from the pending/future bill of the hospitals and the Railways shall have the right to collect paid amounts.

26. Hospitals agrees that it will respect the MOU, and if it is not done so, the Railways may

impose penalty under noncompliance of terms and conditions of MOU.

27. Hospitals agrees to express their interest for adoption of common format of memorandum of understanding as per the guidelines laid down in railway board under reference Lr. No:2014/H/28/1 Smart card/Part A dated 14.07.2016 to provide medical services cashless treatment scheme in emergency (CTSE) to all railway beneficiaries i.e. serving employees retired employees and their family members on CGHS 2014 November, NABH (Hyderabad) tariff with dependents.

28. We will accept all the necessary applicable clauses/conditions with regard to GST/Other

taxes/Recoveries.

Copy to : ACMS/ADMN, ACMS/H&FW/RH/BZA

Copy to: ACMS/SDH/RYP for inf. and nec. action.

I/c. Chief Medical Supdt.,
Railway Hospital
South Central Railway
Vijayawada

मुख्य मंडल चिकित्सा अधीदाः Chief Medical Superintender दक्षिण मध्य रेलवे, विजयवाड

S.C. Railway, VIJAYAWAD